

Top Software Providers in GRC, CSR & Sustainability

Company: Agilience Inc.
Headquarters: San Jose, Calif.

Founded: 2005
Contact: (408) 200-0400
sales@agilience.com

GRC SOFTWARE
Agilience IT-GRC 3.0

Description:
Provides capability to automate risk, compliance management, assessing current state operational IT risk; past risk performance using Key Risk Indicators (KRI); potential risk threats using Enterprise Risk Management (ERM).

Features: The Web-based Agilience ERM module enables organizations to aggregate risk information, collaborate in risk analysis and response decisions, ensure follow-through. The KRI module delivers a reporting and dashboard solution that ties together business and IT risk, enabling organizations to prioritize key risks for the enterprise, monitor them, express them as a value representing an overall risk rating.

CSR SOFTWARE
N/A

SUSTAINABILITY SOFTWARE
N/A

APPLICATION MODEL
Enterprise license installed on-premise, and on-demand SaaS model

SUPPORT
The company's own support center provides the optional E-Support, Standard Support (phone support during normal business hours), Premium Support (phone support all hours).

CLIENTS
Targets large, global corporations; clients include some 36 companies/entities in financial services, insurance, healthcare, manufacturing, retail, federal government.

PRICING
Software license fee and a per-asset charge based on the number of assets that need risk monitoring. Medium-size corporate installations start at \$200,000.

Company: BoardVantage Inc.
Headquarters: Menlo Park, Calif.

Founded: 2001
Contact: Mary De Frenchi, VP, Account Management, (650) 614-6000, mdefrenchi@boardvantage.com

GRC SOFTWARE
BoardVantage Board Portal

Description: Secure repository for board documents; platform supports corporate secretary, director collaborative tasks.

Features: Global access, searchable repository, offline access, document markup, consents, evaluations, web-conferencing, secure messaging, agenda builder, SAS70 Type II-certified

CSR SOFTWARE
N/A

SUSTAINABILITY SOFTWARE
N/A

APPLICATION MODEL
Software-as-a-Service (SaaS)

SUPPORT
24x7 telephone, e-mail support, user training.

CLIENTS
175 customers, including 20 percent of Fortune 100, also asset management firms, not-for profits; predominantly U.S., Canada. Clients include Canada Post, Del Monte, TVA, Hyatt Hotels, International Paper, Qwest, Duke Foundation, Northwest Airlines, Suncor Energy, TransCanada.

PRICING
Annual subscriptions \$25,000+ based on number of users, functionality

Company: BPS Inc.
Headquarters: New York and Toronto

Founded: 2001
Contact: Lloyd Hardin, EVP, Sales, (646) 367-2083, Lloyd.hardin@bpsinc.com.

GRC SOFTWARE
BPS Suite

Description: Applications address internal audit; compliance; issues and action tracking; and operational risk to provide improved visibility, monitoring and reporting coordination for the enterprise.

Features: BPS Audit (integrated planning tools apply risk levels and customized scoring metrics); BPS Compliance (models and launches compliance activity from a quarter's assessments to organization-wide process modeling); BPS Issues and Action Tracking (extensible issue and action plan forms with point-and-click administrator tools); and BPS OpRisk (loss-event repository with customizable data entry forms).

CSR SOFTWARE
N/A

SUSTAINABILITY SOFTWARE
N/A

APPLICATION MODEL
Both ASP and On-Premise

SUPPORT
24x7 telephone support, online resources, e-mail product support.

CLIENTS
Targets global clients, all sizes.

PRICING
Declined to divulge.

Company: CA Inc.
Headquarters: Islandia, N.Y.

Founded: 1976
Contact: Margaret Brooks, VP, Governance Sales, (901) 433-2500 x62572, Margaret.Brooks@ca.com.

GRC SOFTWARE

Description: Operational risk- and compliance-management system.

Features: Maps policies to controls; manages compliance costs; provides enterprise repository for test results, other risk, compliance information.

CSR SOFTWARE
N/A

SUSTAINABILITY SOFTWARE
N/A

APPLICATION MODEL
Installed

SUPPORT
Installation, deployment services; ongoing product maintenance, updates.

CLIENTS
Medium- to large-size corporations worldwide, including Sallie Mae, DSW, Calpine, Western Union, State of Colorado Dept. of Human Services, Acxiom.

PRICING
Per-user basis.

Company: Enablon
Headquarters: Global headquarters, Paris; U.S. headquarters, Chicago
Founded: 2000
Contact: Ron Johnston, Sales Director, NA., (312) 912 5718, rjohnston@enablon.net

GRC SOFTWARE
Enablon ERM Suite

Description: Enables companies to improve internal control efficiency; assess, manage, control risks; manage and automate audit tasks; define and manage business continuity plan.

Features: Internal Audit, Risk Management, Internal Control, Business Continuity Management.

CSR SOFTWARE
Enablon Corporate Governance Suite

Description: An integrated suite for legal management, it is designed to help companies comply with regulations while trimming legal-management costs.

Features: Corporate Management, Litigation Management, Contract Management, Authorizations & Signature Management.

CSR SOFTWARE
Enablon CSR Software

Description: Available as integrated suite or standalone applications, the products facilitate reporting; management of charitable initiatives, anti-bribery programs and stakeholders; tracking of supplier environmental practices.

Features: Applications include SD-CSR (reporting and management); Initiatives (charitable initiatives management); Stakeholders (materiality analysis and stakeholder management); ABS (anti-bribery programs management); ACS-Suppliers (supplier environmental and social compliance tracking).

SUSTAINABILITY SOFTWARE
Enablon Sustainability Software

Description: Solutions focus on Environment, Health & Safety performance management.

Features: Applications include SD-EHS (automated reporting and management of EHS data); ACS (audit and compliance self-assessment functions); IMS (incident and accident management); CMS (chemical substances tracking); GHG-MS (collection, monitoring, analysis of GHG emissions).

APPLICATION MODEL
ASP (on-demand) and installed (on-premise) models.

SUPPORT
Pre-implementation, project, training support, maintenance services; online support center.

CLIENTS
150 global corporations, many smaller organizations in U.S., Canada, Europe, Asia, including Avon, Cadbury, Carrefour, Dell, Estee Lauder, L'Oréal, McGrawHill, Texas Instruments, Thomson-Reuters, Timberland.

PRICING
Pay-as-you go/pay-as-you-need pricing structure based on modules selected, number of users.

Top Software Providers in GRC, CSR & Sustainability

Company: eEquilibrium Solutions Corp.
Headquarters: Boston, Mass.
Founded: 2007
Contact: Peter Morgan, Chief Marketing Officer, (617) 517-9872, p.morgan@equilibrium.net

GRC SOFTWARE
 N/A

CSR SOFTWARE
 N/A

SUSTAINABILITY SOFTWARE

Enterprise Sustainability Management

Description: Suite of enterprise sustainability management products designed to reduce time, expense of managing, measuring, monitoring enterprise sustainability performance.

Features: Applications include: Enterprise Carbon Management, Social Responsibility Management, Sustainable Supply Chain Management, Energy Efficiency Management, Enterprise Product Stewardship, Enterprise Water Management

APPLICATION MODEL
 SaaS

SUPPORT
 Configuration, deployment, operational, strategic advisory services, directly via eEquilibrium, and in cooperation with organizations such as Clear Carbon Consulting and Deloitte's Enterprise Sustainability Management practice.

CLIENTS
 Targets multinational corporations, typically with more than \$750 million in revenue.

PRICING
 Base price \$115,000 to \$230,000

Company: OpenPages Inc.
Headquarters: Waltham, Mass.
Founded: 1996
Contact: Gordon Burnes, VP, Sales and Marketing, (781) 693-5934, gordon_burnes@openpages.com

GRC SOFTWARE
 OpenPages Governance, Risk and Compliance Solution

Description: A configurable risk and compliance solution that supports companies' enterprise risk management methodology.

Features: Modules include Financial Controls Management, Operational Risk Management, General Compliance Management, IT Governance, Audit.

CSR SOFTWARE
 N/A

SUSTAINABILITY SOFTWARE
 N/A

APPLICATION MODEL
 Installed on-premise, with Java-based web-services architecture.

SUPPORT
 Advisory, implementation, training services.

CLIENTS
 More than 250 Global 2000 corporations, including InterContinental Hotels, Barclays, Carnival, Viacom, Vodafone, AIG, Capital One, PG&E, Geico, Lloyds.

PRICING
 Varies by module, starting at \$2,000 to \$3,000 per user.

Company: Oracle Corp.
Headquarters: Redwood Shores, Calif.
Founded: 1977
Contact: (800) 633-07380

GRC SOFTWARE
 Oracle GRC Suite

Description: An integrated portfolio of business applications, plus solutions for infrastructure control and industry-specific risk and compliance management requirements.

Features: Fusion GRC Intelligence, GRC Manager, Application Access Controls Governor, Configuration Controls Governor, Transaction Controls Governor, Preventive Controls Governor.

CSR SOFTWARE
 N/A

SUSTAINABILITY SOFTWARE
 Oracle Enterprise Performance Management and Business Intelligence

Description: A wide array of applications that support financial and operational management processes.

Features: Applications include Supply Chain and Order Management Analytics, Sustainability Solutions, Hyperion Workforce Planning, Integrated Operational Planning.

APPLICATION MODEL
 On-premise, on-demand

SUPPORT
 A wide range of personal and automated support services, including tools like Oracle Software Configuration Manager; 7,500 support professionals, available in 27 languages.

CLIENTS
 Labeling itself the world's largest enterprise software company, Oracle says it doesn't generally publicize client names. It focuses on medium-to large-size corporations.

PRICING
 Varies by application. Pricing for Governance, Risk and Compliance Manager is about \$4,595 per application user (minimum 40 users).

Company: Paisley
Headquarters: Plymouth, Minn.
Founded: 1995
Contact: info@paisley.com
GRC SOFTWARE
 Paisley Enterprise GRC

Description: GRC platform for complex organizations, with scalability, configuration options suitable for upper mid-market to large-enterprise clients.

Features: Integrated solution that addresses financial controls management, audit automation, operational and enterprise risk management, IT governance, compliance.

GRC on Demand
 Description: Integrated SaaS solution for mid-market and resource-constrained organizations.

Features: Functionality for financial controls management, audit automation, operational risk management, enterprise risk management, IT governance, and compliance, through a standard Web-browser.

CSR SOFTWARE
 N/A

SUSTAINABILITY SOFTWARE
 N/A

APPLICATION MODEL
 Paisley Enterprise GRC on-site installation or via a hosted application deployment model. GRC on Demand uses SaaS.

SUPPORT
 24x7 self-service portal, phone support.

CLIENTS
 Some 120,000 users at more than 1,400 organizations in more than 60 countries, encompassing 30 percent of Fortune 500 organizations, small and medium-sized businesses, and state and federal government agencies. Clients include Big Four accounting firms, global investment banks, telecommunication providers, automotive manufacturers, investment management companies, global defense firms, international humanitarian organizations.

PRICING
 Pricing based on named users and types of users.

Top Software Providers in GRC, CSR & Sustainability

Company: Plan-A LLC
Headquarters: Evanston, Ill.
Founded: 2003
Contact: Kevin Smith, VP, Operations, (847) 492-1810 ext. 19; Kevin.smith@plana.com.
GRC SOFTWARE
3BL – Advancing Triple Bottom Line

Description: Web-based business process management, and business information reporting system with tools that provide GRC, CSR and Sustainability solutions.

Features: Uses open-source technologies, grid-computing infrastructure to implement and support international standards, including GAAP, IFRS (international financial reporting standards), IAS (international accounting standards) XBRL (extensible business reporting language) and GRI.

CSR SOFTWARE
3BL – Advancing Triple Bottom Line

Description: Web-based business process management, and business information reporting system with tools that provide GRC, CSR and Sustainability solutions.

Features: Uses open-source technologies, grid-computing infrastructure to implement and support international standards, including GAAP, IFRS (international financial reporting standards), IAS (international accounting standards) XBRL (extensible business reporting language) and GRI.

SUSTAINABILITY SOFTWARE
3BL – Advancing Triple Bottom Line

Description: Web-based business process management, and business information reporting system with tools that provide GRC, CSR and Sustainability solutions.

Features: For Sustainability initiatives, it collects, analyzes, and makes sense of some 200 performance indicators that an organization needs to execute a sustainable value chain.

APPLICATION MODEL
SaaS
SUPPORT
Executive Forum, performance statements, dashboard, analytics, managed services
CLIENTS
Declined to disclose.
PRICING
\$500,000 annually, three-year minimum.
Company: RiskMetrics Group Inc.
Headquarters: New York, N.Y.
Founded: 1998
Contact: Duncan Diuguid, Head of Corporate Sales, (301) 556-0532, duncan.diuguid@riskmetrics.com
GRC SOFTWARE
Governance Exchange
Description:

Platform facilitates dialogue about corporate governance issues among directors, corporate executives and institutional investors.

Features:

Members access webcasts, white papers, surveys; analysis provided by RiskMetrics Group's internal experts and third parties; Advisory Desk services. Add-on features include analytical tools for sustainability, compensation-modeling tools and services.

CSR SOFTWARE
N/A
SUSTAINABILITY SOFTWARE
N/A
APPLICATION MODEL
PHP (Hypertext Preprocessor)
SUPPORT

Advisory Desk services include assistance in researching corporate governance issues; development of customized, presentation-ready reports for boards, senior management.

CLIENTS

Focuses on publicly traded companies in North America; clients include more than 1,200 global corporations.

PRICING

Depends on market capitalization, additional services/features.

Company: SAI Global Ltd.
Global headquarters: Sydney, Australia; U.S. headquarters:
Plainsboro, N.J.
Founded: U.S. office opened 2002.
Contact: Christine Mills, SVP, Sales, (609) 955-5100; christine.mills@saiglobal.com
GRC SOFTWARE
Global GRC Management System

Description: Web-based platform providing compliance, ethics and HR/compliance-training professionals with one enterprise-wide system that enables improved workflow, communication, compliance training and reporting.

Features: Captures risk assessments, business obligations, policies, procedures, and compliance training; assigns and document tasks and training; manages action plans and incident reporting. Board Information Management module provides Directors and Corporate Secretaries with secure access to governance issues like meeting agendas, board books, historical documents, supplementary readings and action items.

CSR SOFTWARE
N/A
SUSTAINABILITY SOFTWARE
N/A
APPLICATION MODEL
SaaS
SUPPORT

Consulting Service Manager, who assists with program design, data and communication strategies, and setup and administration of the platform, is designated as client's main contact. The CSM facilitates meetings to track program process and brings in other SAI Global Service team members, as needed.

CLIENTS

Focuses on businesses of any size with standalone compliance challenges or with the need to link the elements of compliance, risk management and governance to achieve a more connected and integrated operational approach to risk-based performance management.

PRICING

Subscription model.

Company: SAP
Headquarters: Waldorf, Germany
Founded: 1972
Contact: Mark Crofton, Senior Director, Business Development, (800) 872-1727, (212) 653-9861
GRC SOFTWARE
SAP GRC Risk Management

Description: Balances business opportunities with financial, legal and operational exposure to minimize market penalties from high-impact events.

Features: Automatic risk identification and monitoring; enabling business lines to mitigate risks; risk in context of strategy and performance; customizable risk scorecards and watch lists.

SAP GRC Process Control

Description: Optimizes business operations and ensures compliance by centrally monitoring key controls for business processes and cross-enterprise IT systems.

Features: Automated control monitoring, manual control testing and self-assessments; deploys predefined, automated control tests across multiple organizations and business units. SAP GRC Access Control

Description: Identifies and prevents access and authorization risks in cross-enterprise IT systems to prevent fraud and reduce the cost of continuous compliance and control.

Features: Sets up access controls using comprehensive library of SoD rules; cleans up of initial controls; identifies and eliminates cross-enterprise access risks in real time; uses preventive controls built into business processes to stop future violations.

SAP GRC Global Trade Services

Description: Comprehensive platform for managing all foreign trade processes. Centralized management ensures trade compliance, expedited cross-border transactions, optimum utilization of trade agreements.

Features: Embargo checking, license management and sanctioned party-list screening.

SAP Applications for Environmental Compliance

Description: Supports regulatory compliance and CSR initiatives by aligning global business processes with corporate policies and environmental health and safety regulations.

Features: Applications include SAP Environment, Health & Safety; SAP Environmental Compliance; SAP REACH Compliance (product and material compliance regulations for all industries); SAP Recycling Administration.

SAP Strategy Management

Description: Empowers business users to align resources to execute on strategies, understand risk, and drive efficiency and profitability.

Features: Communication of business goals and KPIs via visualization techniques; prioritization of initiatives based on impact; discussion via live operational reviews.

CSR SOFTWARE
N/A
SUSTAINABILITY SOFTWARE
N/A
APPLICATION MODEL
N/A
SUPPORT

A portfolio of maintenance offerings and services. For more, visit <http://www.sap.com/services/portfolio/index.epx>.

CLIENTS

More than 1,500 large corporations in North America, EMEA and Japan.

PRICING

Declined to disclose.

Top Software Providers in GRC, CSR & Sustainability

Company: SAS Institute Inc.
Headquarters: Cary, N.C.
Founded: 1976
Contact: (800) 727-0025

GRC SOFTWARE

SAS Solutions for Regulatory Compliance

Description: Common platform enabling analysis of compliance data from multiple systems; issues reports with information for regulators.

Features: Platform provides data integration, intelligence storage, analytics, business intelligence.

CSR SOFTWARE

SAS for Sustainability Management

Description: Enables organizations to measure, manage and report on environmental, social and economic indicators, determine business strategies that reduce risk and increase shareholder value.

Features: Measures key sustainability activities; reports ongoing performance; identifies metrics with greatest impact on goal attainment; manages and forecasts finances and resources needed to achieve the desired outcomes across the enterprise and within each department.

SUSTAINABILITY SOFTWARE

SAS for Sustainability Management

Description: Enables organizations to measure, manage and report on environmental, social and economic indicators, determine business strategies that reduce risk and increase shareholder value.

Features: Measures key sustainability activities; reports ongoing performance; identifies metrics with greatest impact on goal attainment; manages and forecasts finances and resources needed to achieve the desired outcomes across the enterprise and within each department.

APPLICATION MODEL

Installed (SAS Solutions for Regulatory Compliance); ASP (SAS for Sustainability Management)

SUPPORT

Training, consulting

CLIENTS

44,000 clients, targets global corporations of all sizes.

PRICING

Depends on configuration.

Company: StakeWare Inc.
Headquarters: San Francisco, Calif.
Founded: 2004
Contact: Robin Baker, President,
 408-813-8805, robin@stakeware.com

GRC SOFTWARE

N/A

CSR SOFTWARE

StakeWare Corporate Sustainability Management

Description: Enables corporations to gather, organize, and analyze stakeholder data, identify key issues and related indicators that are relevant and material to include in a G3 sustainability report.

Features: Stakeholder Risk Management (relationship mapping, risk assessment and tracking behavior/opinion); Sustainability Reporting (social, economic, environmental performance metrics and indicators for 'audit ready' sustainability report/ information); Carbon Footprint Analysis (monitoring, analyzing emissions to help determine appropriate trade-offs when cutting CO2); Green Supply Chain Monitoring (management of sustainability policies, practices across supply-chain).

SUSTAINABILITY SOFTWARE

StakeWare Corporate Sustainability Management

Description: Enables corporations to gather, organize, and analyze stakeholder data, identify key issues and related indicators that are relevant and material to include in a G3 sustainability report.

Features: Stakeholder Risk Management (relationship mapping, risk assessment and tracking behavior/opinion); Sustainability Reporting (social, economic, environmental performance metrics and indicators for 'audit ready' sustainability report/ information); Carbon Footprint Analysis (monitoring, analyzing emissions to help determine appropriate trade-offs when cutting CO2); Green Supply Chain Monitoring (management of sustainability policies, practices across supply-chain).

APPLICATION MODEL

SaaS, leveraging Force.com platform, infrastructure.

SUPPORT

Hotline support 6 a.m. to-6 p.m. (PT) Mondays to Fridays via telephone, e-mail, Web. Includes implementation, training and consulting.

CLIENTS

Targets corporations of all sizes in North America via direct sales model, in Australia through reseller.

PRICING

Monthly subscription, pricing ranges from 50-250/per user per month.

Company: Trintech Group PLC
Headquarters: Global: Dublin, Ireland; U.S. headquarters: Dallas, Texas
Founded: 1987
Contact: (800) 416-0075,
 info@trintech.com

GRC SOFTWARE

Trintech Unity Suite

Description: Suite of transaction management, account reconciliation, financial close, compliance, and enterprise risk-management applications.

Features: Applications include Compliance (enterprise process management of SOX and GRC tasks and testing); Financial Close (enterprise management and compliance framework for the financial close process); Enterprise Risk Manager (enterprise risk-process management); AssureNET GL (enterprise process automation and compliance solution for general ledger account); XLNET (spreadsheet inventory, migration, analysis, reporting, and auditing solution); ReconNET (automated workflow enterprise solution for high volume transaction matching, exception reporting and reconciliation); On-Demand Services (ASP services for ReconNET and AssureNET); ClearContracts (SaaS enables healthcare providers to optimize contract profitability by reconciling insurers' payments with claims).

CSR SOFTWARE

N/A

SUSTAINABILITY SOFTWARE

N/A

APPLICATION MODEL

Perpetual software license, SaaS, hosted or ASP models.

SUPPORT

Maintenance, worldwide support for annual fee..

CLIENTS

Targeting medium and large corporations from offices in the U.S., the U.K., the Netherlands and Ireland, Trintech has 600 customers including 19 of Fortune 50 and 101 of the Fortune 500. Customers include: 7-Eleven, Accenture, Allianz Life North America, Ameren, Bank of Nevada, eBay, Farmer's Insurance Group, Kinder Morgan, Regal Entertainment, Rohm and Haas, Sears, UPMC, Verizon Wireless, Wyndham Worldwide, and YUM! Brands Restaurants.

PRICING

Varies depending on customer, enterprise, applications.

1 Company: Visible Strategies Software Inc.
Headquarters: Vancouver, British Columbia, Canada
Founded: 2007
Contact: (604) 733-6040 or
 info@visiblestrategies.com

GRC SOFTWARE

N/A

CSR SOFTWARE

see-it

Description: Strategy mapping, management and reporting tool that enables companies and organizations to communicate transparently with staff and stakeholders regarding progress toward strategic goals.

Features: Facilitates consolidation of multiple strategic plans; dashboard for stakeholders to engage in strategic planning; progress tracking on key indicators.

SUSTAINABILITY SOFTWARE

see-it

Description: Strategy mapping, management and reporting tool that enables companies and organizations to communicate transparently with staff and stakeholders regarding progress toward strategic goals. Platform for companies and other organizations to integrate, communicate strategies, plans, from core performance management to Corporate Social Responsibility (CSR), Triple Bottom Line (TBL), Sustainability Reporting and Global Reporting Initiative (GRI).

APPLICATION MODEL

Web-hosted software delivered using SaaS

SUPPORT

Consulting, implementation and technical support

CLIENTS

20 clients in the U.S., Europe and Japan, including DDB Advertising, Bantrel, Novex Delivery Solutions, Live Earth, City of Albuquerque, N.M., Government of British Columbia, City of Palm Bay, Fla., Marin County Calif.

PRICING

From \$10,000 to \$120,000 annually. ■